

Kew Riverside Policy for Home Removals

If you are moving, please make sure ensure that you have a plan for where the vehicle will be parked during the loading and unloading process. Larger removal vehicles can take up to 3 to 4 parking bays.

Please advise your neighbours in advance of your move and politely request them to leave the space around your property free for the removal vehicle to park.

As the roads to Kew Riverside are restricted in size all removals need to be coordinated through the Managing Agent.

Parking any vehicle on the pavements and paths is prohibited.

If you are organising removal overseas, please note that container lorries are prohibited from accessing Kew Riverside and small satellite vans will be required to transport offsite.

18 tonne removal lorries with a cubic capacity of around 2400 cubic feet (suitable for 5 - 6 bedrooomed houses) are allowed on site but need to park with consideration on Melliss Avenue and in Whitcome, Woodman and Kelsall Mews so as NOT to cause an obstruction to other users. Please note if a smaller number of vehicles are to be used, they will not be able to all park up in the Mews at the same time.

Access to some properties in Kelsall and Whitcome Mews and Greenlink Walk is restricted as access for vehicles is prohibited via the 'garden paths' and bollards to these restricted areas must NOT be removed by any removal contractor to obtain access.

Access to the front of Acqua House and Terrano House is permitted via the path where the site staff will coordinate access including bollard removal at the allotted times.

No removal vehicles will be permitted to park in front of Juniper House between the 2 right angled bend at Kew Meadows and Greenlink Walk.

Lifting platforms and hoists may be used for all freehold houses but these cannot be towed into situ via any of the 'garden paths'.

Lifting platforms may NOT be used for any leasehold block removal due to potential damage to the surrounding gardens.

Please remind your removal operative NOT take short cuts through the landscaped borders and surrounding gardens.

The above restrictions are not exhaustive and other restrictions may be considered at the discretion of the Managing Agent.