

June 9, 2026

Dear Residents,

We are delighted to announce that, at last week's Extraordinary General Meeting of Kew Riverside Residents Company Ltd, members elected a new Board to represent the interests of freeholders, leaseholders and tenants across our community.

First and foremost, we would like to express our sincere gratitude to everyone who participated in the election process. The strong turnout and overwhelming support demonstrated not only the importance residents place on the future of Kew Riverside, but also the strength and engagement of our community. We are honoured by the trust that has been placed in us and fully committed to serving the interests of all residents.

This election marks an important milestone for Kew Riverside, as it is the first time that resident representatives have been elected through a fully democratic process. We see this not simply as a change in Board membership, but as an opportunity to strengthen resident engagement, improve communication and continue building a community that we can all be proud to call home.

As a Board, we bring a diverse range of professional backgrounds, skills and experience. While we may have different areas of expertise, we share a common goal: to work hard, act transparently and make decisions that are in the best interests of the Kew Riverside community. Over the coming weeks, we will be assigning specific responsibilities to individual Directors and will share those details with residents.

One of our priorities is to ensure that every resident has a voice. To support this, we will be introducing a suggestions platform where residents can provide feedback, raise concerns and share ideas that could help improve life on the estate. We firmly believe that the best results come from working together as a community.

We are also pleased to confirm that, following feedback received from residents, Pod have implemented revised opening hours for the Apex gym and pool from 5am until 10pm, adults only after 7.30pm.

Below, you will find brief biographies and photographs of each Board Member. We encourage you to introduce yourselves when you see us around the estate. We are your neighbours as well as your representatives, and we welcome open and constructive dialogue.

We will provide regular updates as we begin work on key initiatives and projects in the weeks and months ahead. While there is much to do, we are excited about the future and optimistic about what can be achieved when residents, the Board and our managing agents work together with a shared purpose.

We would also like to thank the outgoing Board for the time, effort and commitment they have devoted to Kew Riverside over the past few years. Their contribution is appreciated.

Above all, thank you once again for your support, your trust and your confidence in us. We are committed to working hard on your behalf, to make Kew Riverside not only one of the best managed developments in London, but also one of the most welcoming, vibrant and enjoyable places to live.

Together, we can make Kew Riverside a true *jewel of London!*

With best wishes,

Sam Burrell, Danny Callow, Guy Cheston, Zane Ferula, Marcus Mortimer, Makis Sigalas, Ben Sutton, Al Torkpour

Directors  
Kew Riverside Residents Company Ltd

## Kew Riverside Residents Company Board

### Sam Burrell – Leaseholder, Acqua House | Finance



Sam has been a resident of Kew Riverside for over 13 years and brings more than two decades of experience in finance, including serving as a director of two limited companies. She combines strong financial oversight with a detailed understanding of the estate, having previously served as Treasurer of the Residents' Association. Her experience includes budgeting, financial planning, and ensuring transparent and accountable management of funds. Sam would focus on strengthening financial governance, improving clarity around service charges and budgets, and ensuring disciplined, responsible long-term financial planning.

### Ben Sutton – Leaseholder, Aura House | Operations & Infrastructure



Ben has been a resident of Kew Riverside for six years and works professionally as an Engineering Manager, with experience spanning project delivery, operations, and governance. He brings a practical, execution-focused approach to estate management, with strong capabilities in problem-solving, stakeholder communication, and strategic planning. Ben would focus on improving maintenance planning, addressing ongoing issues such as water ingress, and supporting upgrades to key infrastructure including lifts, security systems, and shared facilities.

### Guy Cheston – Leaseholder, Juniper House | Communication & Community



Guy has been a resident of Kew Riverside since its opening in 2002 and offers a long-term perspective on the development's evolution. With a professional background in advertising and marketing, he brings expertise in clear communication, stakeholder engagement, and prioritisation. Guy would focus on improving communication between the board, managing agents, and residents, as well as supporting the rebuilding of a positive, engaged community across the estate.

### Danny Callow – Freeholder | Governance & Board Leadership



Danny brings over 20 years of executive and board-level experience within major corporate organisations, with a background in engineering and large-scale project delivery. Danny is a registered Chartered Engineer. His expertise includes governance, organisational leadership, and establishing clear and effective operating structures. Danny would focus on strengthening governance standards, improving transparency through structured reporting, and supporting the development of a well-functioning and accountable board.

### Makis Sigalas – Leaseholder, Acqua House | Strategy, Risk & Oversight



Makis is a Molecular Oncologist and senior biotechnology executive with more than 25 years of international experience across strategy, operations, and financial oversight. He has held senior leadership roles in highly regulated environments and trained at institutions including Harvard Medical School. His experience includes leading complex organisations, managing substantial budgets, and operating within rigorous governance and compliance frameworks. Makis would focus on strengthening governance standards, supporting robust and compliant decision-making, and ensuring disciplined financial and strategic oversight.

### Zane Ferula – Leaseholder, Juniper House | Governance & Strategy



Zane has been part of the Kew Riverside community for over fifteen years, initially as a tenant and later as a property owner and has been actively involved in the development throughout that time. Professionally, he is a Chartered Psychologist and business owner with experience in governance, organisational functioning, and decision-making. He has also developed and managed an international property portfolio, including overseeing residential construction projects. Zane would focus on strengthening governance frameworks, ensuring lawful and transparent processes, improving communication across the estate, and supporting a structured and stable transition to an effective board.

#### **Al Torkpour - Leaseholder, Aura House | Property Management & Operations**



Al brings over ten years of experience in residential property management, overseeing a diverse portfolio and managing day-to-day operations, maintenance, and contractor relationships. His experience includes coordinating repairs, ensuring regulatory compliance, and supporting long-term maintenance planning within residential environments. Al would focus on improving operational effectiveness, strengthening communication between residents, the board, and managing agents, and contributing practical expertise to maintenance planning and estate management.

#### **Marcus Mortimer – Leaseholder, Acqua House | Communication & Resident Advocacy**



Marcus has had a long and successful career in television production, including work with the BBC and the creation and production of multiple well-known programmes. He brings strong communication, leadership, and organisational skills developed through managing complex projects and diverse teams. He also has experience in residential property development, having served as a director of a property company involved in acquisition, refurbishment, and tenant management. Marcus would focus on ensuring clear and inclusive communication, supporting balanced decision-making, and representing the interests of all residents, including those who are older or less mobile.